

How YOU can help:

With a continued increase in alarm systems nationwide, **police are becoming overwhelmed with false alarms.** This is resulting in stricter ordinances and severe fines for the consumer.

False alarms divert officers from places where they're genuinely needed. They can delay responses to calls that may be real and can remove our officers from proactive crime prevention activities

You can help us reduce false alarms – and avoid fines- through proper use and maintenance of your alarm system.

What locations are required to have a permit?

Any location with a working burglar alarm system that is intended to summon the police, including, but not limited to: houses, townhomes, condos, apartments, businesses, stores, churches, warehouses, storage buildings, offices.

Accessing the ordinance document

You may obtain an alarm permit application and view the Alarm Systems Ordinance B-762-06 in it's entirety at the City of Burleson web site located at www.burlesontx.com.



CONTACT US:

Burleson Police Department
Alarm Coordinator
225 W. Renfro St.
Burleson, TX. 76028
Non-Emergency: **817-447-5300 ext. 361**
Emergency Dial: **911**

False Alarm Prevention



...YOU MAKE A DIFFERENCE!

Help law enforcement reduce unnecessary response and enhance the effectiveness of your alarm system. Do your part to prevent false alarms!



www.burlesontx.com

What is a false alarm?

A false alarm is any alarm caused by human error or equipment problems requiring police or fire department response, with no evidence of an actual crime, fire or medical incident.

Causes of false alarms...

- Failure to train other authorized users.
- Use of incorrect keypad codes.
- Failure to secure doors and windows properly before turning the alarm system on.
- Failure to notify monitoring facility of unscheduled openings or closings.
- Improper application or installation of interior motion detectors.
- Improper application or installation of outdoor beams.
- Improper charging or maintenance of batteries.
- Changes in the environment (i.e. new animals, design changes, seasonal decorations, and plants).
- Faulty equipment (i.e. panel detectors, keypads, sensors etc.)

WHAT CAN YOU DO TO REDUCE FALSE ALARMS?

- Remove all cobwebs and dirt from around motion detectors and smoke detectors.
- Replace the backup battery every 3-5 years.
- Notify your alarm company immediately if you think your alarm system isn't working properly.
- Make sure that *anyone* with a key to the premise is an authorized user.
- Make sure everyone authorized to use your system is familiar with its operations and who to call in case of an accidental false alarm.
- Have your alarm company check and service your system regularly.
- Secure doors and windows before turning on system.
- Notify your alarm company of any and all changes (i.e. houseguests, name changes, new employees, termination of employees, etc.)
- Rehearse alarm cancellation with *anyone* who uses your system.
- Keep your security system instruction book, alarm company's name and phone number handy.
- **Know your pass code/pin number**
- **Cancel all alarms that don't need emergency response**

What to do if you accidentally set off your alarm:

First: Don't Panic. Carefully enter your disarm code to reset your system.

Second: Wait for your alarm company to call and ask you for a password or ID number.

Third: Do not leave your home or business until you have talked with your alarm monitoring station! If they don't call you, call them to cancel the alarm dispatch.

Do not call 911 to cancel an alarm- You must call your alarm monitoring station.

Preventing False Alarms



Are you and others who use your security system fully educated on its proper operation? Avoid a police response for a false alarm by ensuring everyone who interacts with your systems knows how it operates.