

For each statement, please check the box which most closely matches your view.

OVERALL

1. Generally, I feel safe in my neighborhood.
 Agree Disagree
2. The Burleson Police Department has a positive image within the community.
 Agree Disagree unknown
3. I have found personnel to be courteous and fair.
 Agree Disagree unknown
4. Pertaining to traffic and police enforcement, special events have been well managed.
(i.e.; Cinco de Mayo, Founders Day, Parades, July 4th Fireworks)
 Agree Disagree unknown
5. I have found the automated phone system at the Police Department suitable to my needs.
 Agree Disagree unknown
6. Have you had any recent dealings with the Police Department?
 Yes No

PATROL

1. I frequently see patrol officers in my neighborhood.
 Agree Disagree
2. I believe traffic enforcement within the City is being addressed by the Burleson Police Department.
 Agree Disagree unknown
3. I have found patrol officers to be courteous and fair.
 Agree Disagree unknown
4. I have observed safe driving skills exhibited by the patrol officers.
 Agree Disagree unknown
5. I believe vacation checks are a worthwhile service to citizens.
 Agree Disagree unknown

CRIMINAL INVESTIGATIONS

1. The investigators are courteous.
 Agree Disagree unknown
2. I believe the investigation was thorough and timely.
 Agree Disagree unknown

COMMUNICATIONS

- 1. The personnel answering the phone were courteous and helpful.
2. I was satisfied with the time in which my phone call was answered.

COMMUNITY SERVICES

PLEASE RATE THE FOLLOWING PROGRAMS OFFERED BY THIS DIVISION ON A SCALE OF FIVE, (FIVE BEING HIGHEST).

Table with 7 columns: Program Name, 1, 2, 3, 4, 5, unknown. Rows include Neighborhood Watch, D.A.R.E., Victims Assistance, School Resource Officers, Child Safety Programs, Senior Citizens Programs, Crime Stoppers, Bicycle Safety Programs, Shattered Dreams, Teddy Bear Program, Gang Awareness, Citizens Police Academy, Citizens on Patrol, Child Fingerprinting, Community Resource Officers, Wise Eyes.

OVERALL RECOMMENDATIONS, COMMENTS, SUGGESTIONS FOR IMPROVEMENTS OR OTHER SERVICES YOU WOULD LIKE TO SEE PROVIDED: (type inside the box below)

Large empty light blue box for providing overall recommendations and comments.

The Burleson Police Department appreciates your assistance and cooperation in helping us to better serve you.

Optional: First Last NAME [input fields]

HOME PHONE: [input field]

Please provide your physical address: [input field] (required)

Please complete and submit by Nov. 16, 2009.

Attention: Mac users will need to save this form to your computer instead of clicking the submit survey by e-mail button. Then use your email program to send this form as an attachment. Please email to the following address: pibsen@burlesontx.com. If you have technical difficulties with this form, please email echerry@burlesontx.com.