

Burleson City Services Guide

Full List of City Services Organized Alphabetically

Departments and Services	Phone No.	Department or Agency Link
A		
Agendas for City Council and other City Boards Meetings	817-447-5400 ext. 213	City Secretary
Accident Reports - Automobile (copies)	817-447-5300 ext. 352	Police
Accounts Payable	817-447-5400 ext. 218	Finance
Airport - Spinks	817-447-8304	City of Fort Worth
Ambulance (Medstar)	817-923-3700	Area Metropolitan Ambulance Authority
Animal Adoptions	817-447-5426	Animal Services
Animal Regulations	817-447-5426	Animal Services
Animal Services (Shelter)	817-447-5426	Animal Services
Animal Shelter Volunteer Program	817-447-5426	Animal Services
Animal Vaccinations Required	817-447-5426	Animal Services
Annexation	817-447-5400 ext. 280	Community Development
Arrest Arson Hotline	800-532-1459	Fire Marshal
Arson Investigator	817-447-5400 ext. 220	Fire Marshal
"Assessor, City Tax (Johnson County)"	METRO 817-558-8100	Central Appraisal District
"Assessor, City Tax (Tarrant County)"	817-884-1100	Tarrant Appraisal District
"Assessor, County Tax (Johnson County)"	817-558-0122	Johnson County Tax Office
"Assessor, County Tax (Tarrant County)"	817-884-1111	Tarrant County Tax Office
Attorney General (State of Texas)	512-463-2007	State Office
Auction Information	817-447-5410 ext. 273	Purchasing
Automobile Registrations	817-295-6641	Johnson County Tax Office
top of page		
B		
Bank Drafts for Utility Payments	817-447-5400 ext. 227	Utility Billing
Bankruptcy Court (US)	202-502-2600	Federal Office
Baseball and Softball Fields (reservations)	817-295-8168	Parks and Recreation Dept.
Baseball and Softball Fields Rain Out Info	817-447-DUNK	Parks and Recreation Dept.
Beer and Liquor License	817-447-5400 ext. 213	
Beautification	817-447-5410 ext. 269	Environmental Services
Better Business Bureau	817-332-7585	Better Business Bureau
Birth Certificates (Johnson County)	817-556-6311	Johnson County
Birth Certificates (Tarrant County)	817-884-1195	Tarrant County
Brush Collection	817-447-5410 ext. 221	Public Works
"Budgeting, Budget Document, City"	817-447-5400 ext. 218	Finance
Building Code Provisions	817-447-5400 ext. 229	Building and Permits Dept.
Building Permits	817-447-5400 ext. 229	Building and Permits Dept.
Burglar Alarm Permits	817-447-5300	Police Dept.
Burleson City Cable Channel 7	817-447-5400 ext. 286	Communications
Burleson Heritage Foundation	817-447-1575	Heritage Visitors Center
Burleson Memorial Cemetery	817-447-5400 ext. 237	City of Burleson/Cemetery

Burleson City Services Guide

Full List of City Services Organized Alphabetically

Departments and Services	Phone No.	Department or Agency Link
(records)		
Burleson Progress Report	817-447-5400 ext. 246	Communications Dept.
Burn Permits	817-447-5400 ext. 220	Fire Marshal
Bus Schedules and Information		
Business Licenses and Permits	817-447-5400 ext. 229	Building and Permits Dept.
Burleson City Cable (Channel 7)	817-447-5400 ext. 286	Communications
Charter Cable - Burleson	817-509-2225	Cable Company
Charter Cable - Joshua	800-466-8659	Cable Company
Freedom Cable - East of I35W	800-669-2288	Cable Company
Pathway Cable - Burleson	817-484-2222	Cable Company
C		
Cemetery - Burleson Memorial (records)	817-447-5400 ext. 237	City of Burleson/Cemetery
Census Information	817-447-5400 ext. 280	Community Development
Chamber of Commerce	817-295-6121	Chamber of Commerce
Character Program	817-447-5400 ext 286	Character Program
Citizens Fire Academy	817-295-5498	Fire Dept.
Citizens Police Academy	817-447-5300 ext 311	Police Dept.
City Council Meetings/Agenda	817-447-5400 ext. 213	City Secretary
City Holidays (2005)	"817-447-5400, ext. 213"	2005 Holidays
City Limits Information	817-447-5400 ext. 280	Community Development
City Ordinances	"817-447-5400, ext. 213"	City Secretary/City Ordinances
City Tax Assessor (Johnson County)	METRO 817-558-8100	Central Appraisal District
City Tax Assessor (Tarrant County)	817-884-1100	Tarrant Appraisal District
Claims of Damage Against the City	817-447-5400 ext. 216	Human Resources
Composting	817-447-5410 ext. 271	Solid Waste
Concealed Handgun Permits	800-224-5744	Texas Dept. of Public Safety
Constables for Johnson County	METRO 817-558-0111	Johnson County
Construction Traffic Control	817-447-5400 ext. 280	Engineering
Council Meeting Agendas	817-447-5400 ext. 213	City Secretary
Credit Applications (vendors)	817-447-5400 ext. 218	Finance
Crime Prevention	817-447-5300 ext. 316	Police
Crime Stoppers	800-272-7463	Police
D		
DARE Program	817-447-5300 ext. 324	Police
Demographics	817-447-5400 ext. 215	Economic Development
Don't Bag It Program	817-447-5410 ext. 271	Solid Waste
Drainage Problems	817-447-5400	Engineering
Drinking Water Quality Report	817-447-5400	Environmental Services
Driver's License (State of Texas)	817-641-2204 Cleburne817-294-1075 Ft. Worth	Texas Dept. of Public Safety
E		
Economic Development	817-447-5400 ext. 215	Economic Development
Election Information	817-447-5400 ext. 213	City Secretary
Electrical Requirements and Inspections	817-447-5400 ext. 229	Building and Permit Dept.
Electrical Service Providers	see Utilities link	Utilities
Emergency 911	911	Police
Emergency Management	817-447-5400 ext. 220	Emergency Management and Fire Prevention
Employment (City of Burleson)	817-447-5400 ext. 294	Human Resources

Burleson City Services Guide

Full List of City Services Organized Alphabetically

Departments and Services	Phone No.	Department or Agency Link
Engineering	817-447-5400 ext. 280	Engineering
Environmental Programs	817-447-5410 ext. 269	Environmental Services
"Erosion Control (Subdivisions, Flood Plain)"	817-447-5400 ext. 280	Engineering
F		
FEMA (Federal Emergency Management Agency)	202-566-1600	FEMA
Financial Reports (City of Burleson)	817-447-5400 ext. 218	Finance
Fingerprinting	817-447-5300	Police
Fire Department	817-295-5498	Fire
Fire Emergency 911	911	Fire
Fire Extinguisher Training/Demos	817-447-5400 ext. 220	Fire Marshal
Fire Hydrant Locations/Markings	817-447-5410 ext. 220	Water Utilities
Fire Hydrant Repairs	817-447-5410 ext. 220	Water Utilities
Fire Prevention	817-447-5400 ext. 220	Fire Marshal
Fire Safety and Education Training	817-295-5498	Fire Dept. /Fire Marshal
Fire Safety Inspections	817-295-5498	Fire
Flood Plain Information	817-447-5400 ext. 280	Engineering
Friends of the Burleson Public Library	817-295-6131	Library
G		
Garage Sale Signs and Permits	817-447-5400 ext. 229	Building and Permits
Garbage Pickup (Billing Questions)	817-447-5400 ext. 227	Utility Billing
Garbage Pickup (Solid Waste)	817-447-5410 ext. 249	Solid Waste
Garbage Pickup Rates	817-447-5400 ext. 227	Utility Billing
Gas Utility Providers	see Utilities link	Utilities
GED Classes	817-447-5729	BISD
GIS	817-447-5400 ext 302	Engineering
Golf Course	817-447-4444	Hidden Creek Golf
Grants Coordinator	817-447-5400 ext. 218	Finance
Gymnasium Availability (Community Center)	817-447-DUNK	Parks and Recreations Dept
H		
Handicap Parking Signs	817-295-0151	Ron Harmon Subcourthouse
Hazardous Household Material Disposal	"817-447-5410, ext. 269"	Environmental Services
Health Department (Johnson County)	817-556-4301	Johnson County Health
Health Department (City of Burleson)	"817-447-5410, ext. 269"	Environmental Services
Health Department (Tarrant County)	817-321-4700	Tarrant County
Heritage Visitors Center	817-447-1575	Heritage Foundation
Hidden Creek Golf Course	817-447-4444	Hidden Creek GolfCourse
Hidden Creek Parkway Construction	"817-447-5410, ext 253"	Engineering Services
Historic Preservation	817-447-1575	Burleson Heritage Visitors Center
Holidays-City-2005	817-447-5400 ext. 294	City of Burleson
Homestead Tax Credit (Johnson County)	817-558-8100	Johnson County Appraisal District
Homestead Tax Credit (Tarrant	817-884-1111	Tarrant County Appraisal District

Burleson City Services Guide

Full List of City Services Organized Alphabetically

Departments and Services	Phone No.	Department or Agency Link
County)		
Household Hazardous Waste Collection	817-447-5410 ext. 269	Environmental Services
Housing Inspections	817-447-5400 229	Building and Permits
Human Resources -Job Openings	817-447-5400 ext. 294	Human Resources
Human Resources -Job Application	817-447-5400 ext. 294	Human Resources
I		
Incident Reports	817-447-5300 ext. 352	Police
Inclement Weather Policy	817-447-5400 ext. 286	Inclement Weather Policy
Information and Records	817-447-5400 ext. 237	Records and Information
Information Technology Department (Computers)	817-447-5400 ext. 301	Information Technology
J	" "	
Jobs Hotline (City Jobs)	817-447-5400 option 6	Human Resources
Johnson County Sheriff's Department	METRO 817-558-0022	Johnson County
Johnson County Tax Assessor/Collector	METRO 817-558-0123	Johnson County
Johnson County Voter Registration	817-817-538-0112 ext. 6323	Johnson County
Junk Vehicle Violations(private property)	817-447-5410 ext 223	Building Inspections and Code Enforcement
Junk Vehicle Violations(in street)	817-447-5300	Police
K		
Keep Burleson Beautiful	817-447-5410 ext. 269	Environmental Services
L		
Library (Burleson Public Library)	817-295-6131	Library
"Licenses and Permits (Garage Sales, Contractors)"	817-447-5400 ext 229	Building Inspections and Code Enforcement
Litter Violations	817-447-5400 ext 220	Building Inspections and Code Enforcement
M		
Manhole Covers (Loose or Missing)	817-447-5410 ext. 220	Water Utilities
Mapping	817-447-5400 ext. 235	Engineering
Marriage Licenses	817-295-7546	Johnson County
Mayor's Office	817-447-5400 ext. 213	Mayor
Motor Vehicle Registration	817-295-0151	TxDOT
Mulch	817-447-5410 ext. 0	Solid Waste
Municipal Codes and City Ordinances	817-447-5400 ext. 213	City Secretary
Municipal Court (citations and fines)	817-447-5360 ext. 0	Municipal Court
N, O		
Nuisance Animals	817-447-5426	Animal Services
Open Records Request (form)	"817-447-5400, ext. 237"	Records and Information
P		
Park Locations	817-295-8168	Parks and Recreation
Parking Signs	817-447-5400 ext 280	Engineering
Parks and Recreation Department	817-295-8168	Parks and Recreation
Parks and Recreation Information Line	817-447-DUNK	Parks and Recreation

Burleson City Services Guide

Full List of City Services Organized Alphabetically

Departments and Services	Phone No.	Department or Agency Link
Peddler (solicitation) License	817-447-5300	Police
Permits and Business Licenses	817-447-5400 ext. 229	Building Inspections and Code Enforcement
Planning and Zoning Commission	817-447-5400 ext. 280	Community Development
Planning Department	817-447-5400 ext.	Community Development
Plumbing Requirements and Inspections	817-447-5400 ext. 229	Building Inspections and Code Enforcement
Police Department (Non-Emergency)	817-447-5300	Police
Police Emergency	911	Police
Political Sign Requirements	817-447-5400 ext 229	Building Inspections and Code Enforcement
Programs and Classes (Recreation)	817-295-8168	Parks and Recreation
Purchasing Agent	"817-447-5410, ext. 226"	Finance Dept/Purchasing
R		
Records - City Hall	817-447-5400 ext. 237	Records and Information
Records - Police Department	817-447-5400 ext. 352	Police
Recreation Department	817-295-8168	Parks and Recreation
"Recycling -Brush, Limbs and Leaves"	817-447-5410 ext. 221	Solid Waste
Recycling Center	817-447-5410 ext. 221	Solid Waste
Recycling Information	817-447-5410 ext. 221	Solid Waste
Reports - Police (Obtaining Copies)	817-447-5340 ext. 237	Records and Information
"Reserve Baseball, Softball Fields"	817-295-8168	Parks and Recreation
Rezoning and Platting	817-447-5400 ext. 280	Community Development
S		
Security Deposit for Water Service	"817-447-5400 ext. 224, 227"	Utility Billing
Senior Activity Center	817-295-6611	Parks and Recreation
Septic Tank Permits and Inspections	817-447-5410 ext. 269	Environmental Services
"Sewer Back Up, Problems, Maintenance"	817-447-5400 ext. 220	Wastewater Utilities
"Sewer Construction, Storm and Sanitary"	817-447-5400 ext. 280	Engineering
Sewer Locations	817-447-5410 ext. 278	Wastewater Utilities
Sidewalk Repairs	817-447-5410 ext. 221	Street Maintenance
Sign Permits and Inspections	817-447-5400 ext. 229	Building and Permits
Social Security Administration	800-772-1213	Social Security
Softball and Baseball Fields (Reservations)	817-295-8168	Parks and Recreation
Solicitation License	817-447-5300	Police
Solid Waste Department	817-447-5410 ext. 271	Solid Waste
Southwestern Bell	800-464-7928	Southwestern Bell
Special Trash Collection	817-447-5410 ext. 1	Public Works Administration
Speed Limits	817-447-5400 ext. 280	Engineering
Storm Sewer Information	817-447-5400 ext. 280	Engineering
Street Closures	817-447-5400 ext. 280	Engineering
Street Closures (special events)	817-447-5410 ext. 271	Street Maintenance
Street Construction	817-447-5400 ext. 280	Engineering
Street Construction Projects	817-447-5400 ext. 280	Engineering

Burleson City Services Guide

Full List of City Services Organized Alphabetically

Departments and Services	Phone No.	Department or Agency Link
Street Department	817-447-5410 ext. 249	Street Maintenance
Street Light Requests	817-447-5410 ext. 249	Public Works Administration
Street Lights (Reporting Outtages)	972-791-2888	Oncor
Street Repairs	817-447-5410 ext. 221	Street Maintenance
Street Sign Repairs	817-447-5410 ext. 221	Street Maintenance
Street Sweeping	817-447-5410 ext. 221	Street Maintenance
Subdivision Regulations	817-447-5400 ext. 280	Community Development
Summer Concerts	817-295-8168	Parks and Recreation
Swimming Pool Permits	817-447-5400 ext. 229	Building and Permits
T		
Tennis Courts (See Parks and Recreations Dept.)	817-295-8168	Parks and Recreation
Tax Forms - 1099 (Vendors)	817-447-5400 ext. 276	Finance
Traffic Counts	817-447-5400 ext. 280	Engineering
Traffic Fines	817-447-5360	Municipal Court
Traffic Signals	817-447-5410 ext. 221	Street Maintenance
U		
United States Postal Service	817-295-0289 (local office)	USPS
Utility Billing Services	817-447-5400 ext. 227	Utility Billing
Utility Providers	(see Utilities link)	Utilities
V		
Volunteer Opportunities	817-447-5400	Various Departments
W		
Water and Wastewater Utility Locations	817-447-5400 ext. 278	Water Utilities
"Water Main Breaks, Service Leaks"	817-447-5410 ext. 220	Water Utilities
Water Rates	817-447-5400 ext. 227	Utility Billing
Water/Wastewater Department	817-447-5410 ext. 220	Water and Wastewater Utilities
"Weeds, High Grass"	817-447-5410 ext. 223	Code Enforcement
XYZ		
Yard Waste Disposal	817-447-5410 ext. 221	Solid Waste
Zoning Information and Maps	817-447-5400 ext. 280	Community Development

Revised 5-19-06