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Reporting a non-emergency concern to animal services, code compliance, and public works is as easy as logging in to your Facebook account.

CivicPlus, the company that designed the City of Burleson website in September 2010, now offers a Citizen Request Tracker Facebook application. Go to the City website, www.burlesontx.com, Services, Citizen Request Tracker for Facebook App. You can add the application to your Facebook page, then report any concerns from anywhere that you have Internet access and a computer. Citizen Request Tracker is only for non-emergencies.

Once you have downloaded the application, reporting a concern using the Facebook app is an easy three-step process. Choose the category that best fits your issue, fill out the online form, then review and submit the request. The Facebook application features account settings to store your City name (Burleson) and citizen contact information. A Google map is built into the app for locating the site of the issue. And, there are tabs along the top for easy page navigation as well as a history tab to track requests and comments from City staff.

The Citizen Request Tracker categories also include the engineering department, general comments or questions and parks and recreation. If you have any questions, there is an email address on the Citizen Request Tracker for Facebook App page on the City website.