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Sally Ellertson
Public Information Officer
141 West Renfro
Burleson, Texas 76028-4261
817-426-9622
F: 817-426-9390
sellertson@burlesontx.com
www.burlesontx.com

Several companies are mailing letters to residents concerning a water line protection program, but those programs are not endorsed by the City of Burleson and citizens are not required to take any action.

For example, one such letter cites the Code of Ordinances, City of Burleson, Texas, 82-7, which states that the ordinance makes property owners responsible for the maintenance of the water line running through their properties. The letter states that for the cost of 17 cents per day, the coverage will include calling a toll-free number to have an independent contractor sent to the home, unlimited service calls, and coverage for up to \$5,000 per occurrence.

According to Kevin North, assistant director of public works, the referenced ordinance (B-757-06) went into affect in Burleson in August 2006. The City will repair sewer service lines that are broken or damaged if it is in the City's right-of-way. But it is the responsibility of the owner to clean (including roots and other obstructions) utility service lines all the way to the City's main line. The City bears no responsibility for the cleaning of private service lines.

The City is responsible for water lines up to the water meter, but anything downstream of the meter, toward the home, is the responsibility of the homeowner or lease holder.

If you have any questions about water line protection programs, please call Public Works at 817-426-9830.