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Dedication, attitude, and hard work paid off for the BRiCk's Jessica Mack, who was named the Burleson Rotary Club's 2013 Unsung Hero.

Mack, 26, is a recreation center coordinator at the BRiCk, the City-owned recreation center on Summercrest Boulevard. She was hired in April 2010.

"The City of Burleson provided a great opportunity for me after I graduated from college to not only gain significant work experience in the recreation field, but also to facilitate the opening of a premier recreation facility," the honoree said.

As a coordinator, Mack assists in the front line supervision and support of 24 part-time customer service attendants. She supervises an average of four at a time. Mack's job duties include coordinating youth programs, handling facility reservations, providing administrative support, and "providing great customer service to members and guests." It's all about teamwork.

The BRiCk opened in June 2010. Peter Krause, the parks and recreation director, said that even though Mack's work schedule changes, "she remains reliable, positive, professional and a good role model for our customer service attendants." The honoree has taught Homeschool PE, Sporties for Shorties, Be Fit Kids and all of the seasonal camps. "Parents recognize how much their children love Jessica and her assistant, Kevin. They really appreciate her skills and personality with the children."

Mack's work ethic is impeccable. Krause said "she is the employee who will work longer and harder for someone else, no matter the reason. She is kind hearted and compassionate. She is also open to picking up shifts even when it might mean she will close down the building at 9 p.m. then have to be back at work at 5 a.m. She is by far one of the most dedicated and reliable unsung heroes at the Burleson Recreation Center. Not many will know her name, but many will know what she has done or accomplished."

Jessica Mack grew up in Dallas where she graduated from Dallas Skyline High School. Her father was a paint production processor. Her mother retired from Merck Medco as a customer service representative. The honoree earned a bachelor of science degree in sports management and worked for the City of

Desoto as a recreation leader. Two family members, her aunt Etoria Anderson and cousin Eric Anderson, both work for the City of Dallas.

Mack has been involved with volunteer basketball coaching, clinics and camps around the Metroplex, off and on for two years.

“I also recently volunteered for and participated in the Dallas Tough Mudder, which is a sequence of intense obstacles along a 12-mile course. The events helped raise money for the Wounded Warrior Project,” she said.

Recreational sport leagues and spending time with family and friends are how the honoree spends her down time.

“I like to do things that keep me active,” the unsung hero said.