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Joslin named Employee of the Quarter

*Terri Joslin, senior meter service technician,
was named the City of Burleson's employee of the quarter.*

Thinking of ways to do her job more efficiently Terri Joslin, senior meter service technician, suggested that the city utilize public work's large industrial vacuum to clean out meter boxes instead of small hand-pumps. This saves her department time during meter maintenance. This creative thinking was one of the reasons Joslin was recently named the City of Burleson's employee of the quarter.

Joslin, who has been with the city since 1993, was nominated for her hard-work, knowledge and dedication to the job and for her ability to get job assignments completed in all types of weather.

Weather can often be a factor for utility customer service staff but Joslin said that is one of her favorite aspects of the job. "I love getting the ability to work outside everyday, especially when the weather is nice," said Joslin.

Joslin's nomination also discusses her willingness to go above and beyond her job description to help customers locate a possible leak and how she is always helpful to city staff regarding questions with meter functionality.

Joslin was one of six employees nominated for the honor and will be recognized at the October 14 City Council meeting.

The city's employee of the quarter award is based on an employee's efficiency, transparency, honesty, innovation and customer service, all of which make up the city's ethics statement.

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