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Crowder & Rosenbaum named Employee of the Quarter

Brenda Crowder, Engineering Development Coordinator, and David Rosenbaum, Parks Maintenance Crew Leader, were both named the Employee of the Quarter.

Two City of Burleson employees were selected as the employee of the quarter.

Brenda Crowder

Her commitment to customer service and ability to always get the project done are a few of the reasons Brenda was nominated.

Brenda is often given projects that need a lot of research and she always rises to the occasion. "Finding needed information that is missing and not easily located motivates me," she said. "I love the challenge and the accomplishment at the end."

"She does not like calling attention to herself," states her nomination form. "If you asked her she would tell you it was just part of the job."

Brenda, who began with the city in 1996, continues to find creative ways to take care of issues. She says that her best customer service tip is empathy - always put yourself in the customer's situation.

David Rosenbaum

David was nominated for his courteous attitude and going above and beyond to provide great service.

David, who has been a city employee since April 1999, has personally taken on the task of upgrading the library's garden, states his nomination form. He works hard, always has a positive attitude and not just staff is taking notice. Library patrons love the new landscaping and they enjoy photographing the wildflowers he plants and bringing their children to view them.

David says that he is motivated by the finished result of a project and works hard until it comes out right. This is very evident by the transformation the Library garden has undergone in the past few years.

"I enjoy speaking with the patrons of the library when they come to view the garden," says David. "They look forward to seeing the wildflowers and I plan on continuing making more improvements every year."

"His hard work has made the library garden a beautiful place," states his nomination form. "He is out there every day working in all kinds of weather and he really takes pride in his work. I have never seen the grounds look so gorgeous."

Brenda and David will be honored at the October 16 City Council meeting. The city's employee of the quarter award is based on an employee's efficiency, transparency, honesty, innovation and customer service, all of which make up the city's ethics statement.

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