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James named Employee of the Quarter

Tammy James, Code Enforcement Officer, was named the Employee of the Quarter for October – December 2018.

Connecting with residents and helping them reach solutions is what Tammy James does best. Working as a code enforcement officer she meets a lot of Burleson residents on a daily basis, some of the residents are struggling either financially or physically, and that hinders them from bringing things at their home up to code. Tammy always looks for solutions for them and makes sure the residents know they are a valuable part of our community. This desire to serve is the reason she was named the City of Burleson's employee of the quarter.

"Tammy takes the extra time to know people, know their story, and she reaches beyond the Code for solutions," states her nomination form.

In one particular case, she worked with a citizen who needed several repairs on their property. The repairs were made one project at a time, and Tammy documented the progress through pictures. Once the improvements were complete, Tammy gave the resident a scrapbook that documented the before and after photos.

Tammy has been in public service since 2000. She started with the City of Burleson in 2004 as an animal control officer, and in 2008 she moved to code enforcement.

Tammy isn't just interested in getting homes out of violation she also cares about the resident.

"Tammy worked with an elderly citizen who was having issues with a neighbor. Even though the case is complete, she still makes regular visits to check on the resident, which has helped the citizen with her loneliness," states her nomination form.

Tammy's compassion doesn't stop at caring for the city's residents she also is a fantastic team member. When one of her co-worker's become ill last year she jumped right in and organized a fundraiser benefit to help with their medical costs.

When Tammy was told of her honor, she immediately started mentioning what outstanding levels of service other co-workers have done for citizens. Tammy doesn't see what she does as unique she merely sees a need and then works hard to find a solution.

Tammy will be honored at the January 7 City Council meeting. The city's employee of the quarter award is based on an employee's efficiency, transparency, honesty, innovation and customer service, all of which make up the city's ethics statement.

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