

141 W. Renfro  
 Burleson, TX 76028-4261  
 817-426-9622  
[www.burlesontx.com](http://www.burlesontx.com)

January 29, 2019

### City's utility bills get a redesign

City of Burleson residents will see a different utility bill design when they open their statements for the month of February. All of the same information that was found on previous bills will be on the newly designed bill but will be much more user-friendly. The design changes will hopefully assist customers in quickly being able to identify their monthly usage information, provide them with historical usage graphs and provide an itemized account of charges for the current billing statement.

For further questions about your new statement layout you can contact Customer Service at (817) 426-9601.

## NEW LOOK SAME GREAT INFORMATION

- 1 Account Information:**  
 Customer name, service address, account number, bill date and due date (please pay amount on or prior to this date).
- 2 Contact Information:**  
 Includes the phone numbers for customer service, after hours emergencies and missed pickups.
- 3 Billing Summary:**  
 Last bill, payments, balance forward, total current charges and the total amount due.
- 4 Monthly Usage Information:**  
 Meter number, current read, previous read and current usage.
- 5 Historical Usage:**  
 Graphical representation of usage history. Consumption in gallons.
- 6 Notes Section:**  
 This section includes water conservation tips, reminders, closings and other important information.
- 7 Current Charges**  
 Itemized account of charges for current billing statement by service type.
- 8 Payment Coupon Amount Due**  
 Please remit payment using this portion of your billing statement. If mailing payment, please remit to this address and use envelope included with your statement.

**BILLING STATEMENT**

**ACCOUNT INFORMATION**

Account Name: JOHN O SAMPLE  
 Service Address: 123 MAIN ST  
 Account Number: 12345-6789  
 Bill Date: 01/10/2019  
 Due Date for Current Charges: 01/31/2019

**BILLING SUMMARY**

Last Bill Amount: \$91.17  
 Payments: -\$91.17  
 Balance Forward: \$0.00  
 Current Charges: \$95.58  
**TOTAL AMOUNT DUE: \$95.58**

**MONTHLY USAGE (consumption in thousands of gallons)**

Meter ID	Service	Read Date	Current	Previous	Usage
1111111	WA	12/31/18	3104/19	3498	3452 4460

**MONTHLY USAGE (consumption in gallons)**

Bar chart showing usage from Nov 18 to Jan 19. Previous Usage is shown in blue, Current Usage in green.

**CURRENT CHARGES**

Water Service	CHARGE
SEWER	\$37.84
Water	\$37.84
<b>Total Water Charges</b>	<b>\$75.68</b>
Sewer Service	CHARGE
SEWER	\$27.15
Sewer	\$27.15
<b>Total Sewer Charges</b>	<b>\$54.30</b>
Solid Waste Service	CHARGE
SOLID WASTE	\$19.25
Solid Waste	\$19.25
Sales Tax	\$1.98
<b>Total Solid Waste Charges</b>	<b>\$21.23</b>
<b>TOTAL CURRENT CHARGES</b>	<b>\$95.58</b>

**AMOUNT ENCLOSED \$**

**Payment Information:**  
 123 MAIN ST  
 12345-6789  
 CITY OF BURLESON - UTILITY BILLING DEPT  
 141 WEST RENFRO ST  
 BURLESON TX 76028-4261