

# How to find a doctor or hospital in our network

Two ways to search and save.



Use doctors, hospitals, pharmacies, labs and other providers and facilities in our network to help lower your health care costs. Here are two ways to start your search.



## Go online

### If you are not a member

1. Visit [welcometouhc.com](http://welcometouhc.com)
2. Select **Find a Doctor**.
3. Select your health plan.
4. On the next screen, enter a doctor name, facility name, specialty or condition. You can even search by distance, gender, language and more.

### If you are a member

1. Log in to [myuhc.com](http://myuhc.com)<sup>®</sup>
2. Select **Find a Doctor or Physicians & Facilities**.
3. Select **Find a Provider**. On the next screen, enter a doctor name, facility name, specialty or condition. You can even search by distance, gender, language and more.

### Personalize your search

You can find doctors who best match your health needs, including doctors who are treating people with similar health concerns and conditions.



## Call us

A customer care professional will be happy to help you with your doctor search. Call **1-866-873-3903**. If you are a member, you can also call the number on the back of your health plan ID card.

### What is a “network”?

A network is a group of doctors, hospitals and other providers and facilities that have a contract with UnitedHealthcare. As part of their contract, they have agreed to follow our guidelines and provide health care services to you at lower prices.

### Why is this important?

You can save money. For example, when you use a network doctor, you will usually pay less compared to seeing a doctor who is out-of-network.



# Choose with confidence.

The UnitedHealth Premium® designation program makes it easy for you to find network doctors who meet national standards for quality and local market benchmarks for cost efficiency. Review your options and **choose a doctor with confidence.**

Learn more at [UnitedHealthPremium.com](http://UnitedHealthPremium.com).

## The choice is yours.

The UnitedHealth Premium program can help you find the care you want. The program evaluates doctors in 25 different medical specialties, using national standards for quality and local benchmarks for cost efficiency. You can use this information to help you choose the care that's right for you.

## Make the most of your benefits.

Members in health plans that offer tiered benefits may pay lower co-payments and co-insurance amounts for services provided by UnitedHealth Premium Tier 1 physicians.



<b>First Name Last Name</b> Primary Care Physician Specialties: Internal Medicine, Pediatrics <a href="#">More about this provider</a> <input type="checkbox"/> Compare with other providers <input type="checkbox"/> Add to List	In Network   UnitedHealth Premium Tier 1 Estimated Distance: 0.6 miles 128 HOSPITAL DR, WATERTOWN, WI 53098-3304 920-262-4825 <a href="#">Map</a>   <a href="#">Additional Location</a>   <a href="#">Add Contact</a>   <a href="#">Text Me</a> <a href="#">Report Invalid Info</a>
UnitedHealth Premium® Designation Internal Medicine   Quality & Cost Efficiency	

## Possible designations a doctor can receive

The chart shows the two possible designations a doctor can receive to be a Tier 1 physician. It also shows the designation if a doctor meets one criteria but not the other.”

UnitedHealth Premium Designation	Meets quality criteria	Meets cost efficiency criteria	UnitedHealth Premium Tier 1
Quality & Cost Efficiency	✓	✓	✓
Cost Efficiency & Not Enough Data to Assess Quality	Not enough data to measure.	✓	✓
Quality & Not Enough Data to Assess Cost Efficiency	✓	Not enough data to measure.	
Quality & Did Not Meet Cost Efficiency	✓		

If a doctor does not have a Premium designation, it does not mean he or she provides a lower standard of care. It could mean that the data available to us was not sufficient to include the doctor in the program. All doctors who are part of the UnitedHealthcare network must meet our credentialing requirements (separate from the Premium program).



The UnitedHealth Premium® designation program is a resource for informational purposes only. Designations are displayed in UnitedHealthcare online physician directories at myuhc.com®. You should always visit myuhc.com for the most current information. Premium designations are a guide to choosing a physician and may be used as one of many factors you consider when choosing a physician. If you already have a physician, you may also wish to confer with him or her for advice on selecting other physicians. Physician evaluations have a risk of error and should not be the sole basis for selecting a physician. Please visit myuhc.com for detailed program information and methodologies.

Only individual physicians that meet UnitedHealth Premium designation criteria, or physicians in designated specialties who are part of medical groups that meet UnitedHealth Premium criteria for group practices and who have sufficient claims data for analysis, may be designated. All physicians that contract with UnitedHealthcare have met credentialing requirements. Regardless of designation, plan enrollees have access to physicians in the UnitedHealthcare network as described in their benefit plan. Specialties for which there are no quality guidelines currently established in the program are excluded from evaluation and are noted as such.

The assessment result "Not Enough Data to Assess" is not an indicator of the total number of patients treated by the physician or the number of procedures performed by the physician. Rather, it reflects the statistical requirements of the Premium designation program, which includes only health plan claims associated with specific program measures and relevant to the physician's designated specialty. In some cases, there may not be enough data to complete the analytic process from a statistical standpoint.

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