



Memorandum

To: Billy Cordell, Chief of Police

From: Randy Crum, Support Bureau Captain

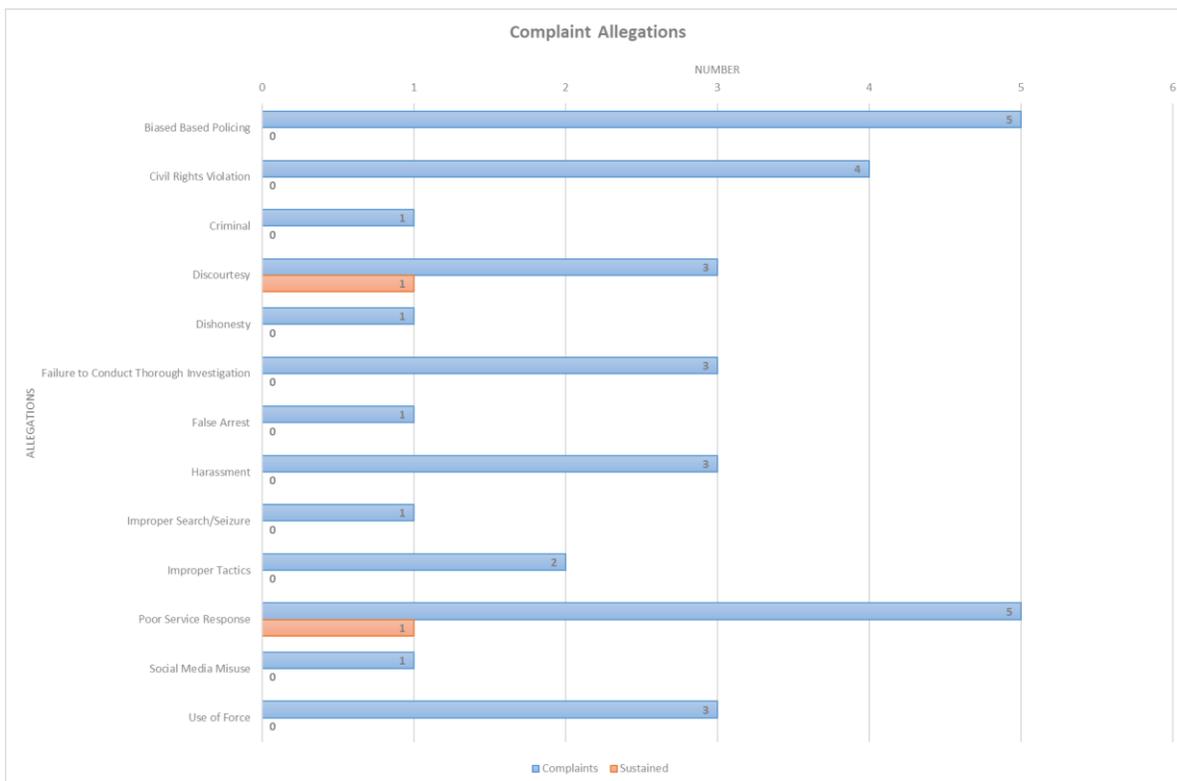
Date: April 3, 2024

Subject: 2023 Internal Affairs Investigations Annual Summary

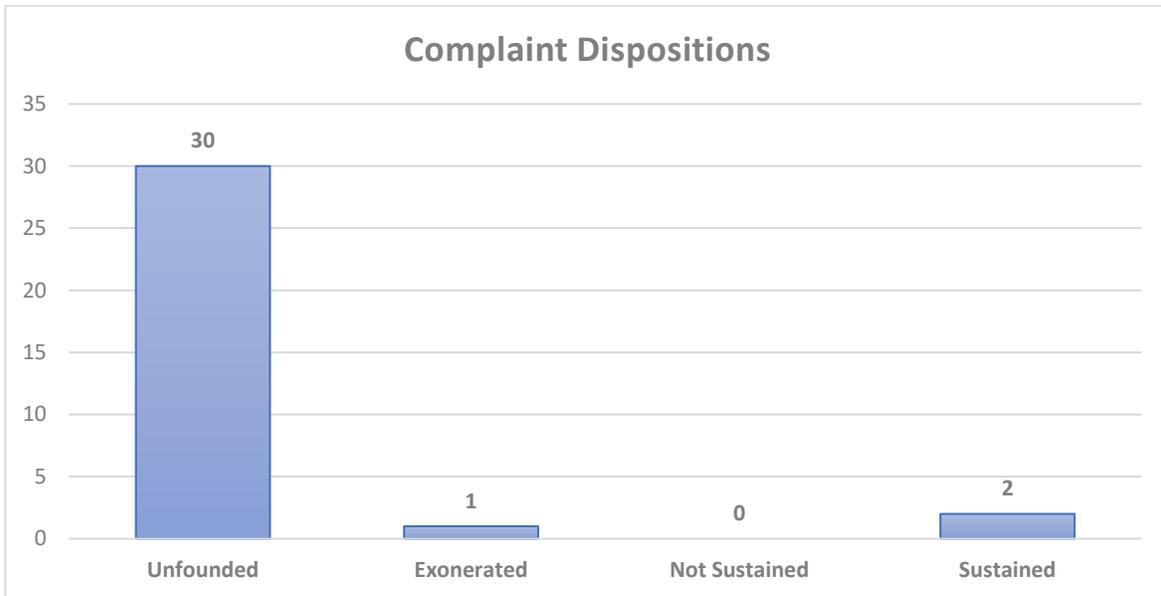
In calendar year 2023, there were thirty-three complaints (allegations of wrongdoing or policy/procedural violations) alleged against eighteen employees that resulted in twenty documented investigations. Some of the employees were involved in more than one investigation and/or multiple allegations. Of the thirty-three complaints, two allegations (6.1%) were sustained. The two sustained complaints were against two different sworn employees that resulted in verbal counseling sessions for both. The verbal counseling sessions were for discourtesy for one employee and poor service response for the other.



Fourteen of the thirty-three complaints (42%) in 2023 centered on discourtesy (3), bias-based profiling (5), social media misuse (1), and poor customer service response (5). Among the thirty-three complaints, there were two sustained allegations. One complaint (3%) was sustained for discourtesy and one (3%) was sustained for poor service response. Overall, complaints dropped from sixty in 2022 to thirty-three in 2023. The change equates to a 45% decrease year over year. Below is a summary of all 2023 complaints against employees along with the number of sustained allegations.



Of the twenty documented investigations, all were from external (outside) sources. With regards to the thirty-three complaints contained within the twenty documented investigations, two were sustained (6.1%), one was exonerated (3%), and thirty were unfounded (90.9%). Exonerated and unfounded combined for 93.9% of all dispositions compared to 6.1% for sustained. There were no “not sustained” complaints for this evaluation period. The table below summarizes the data.



For the year 2023, no complaints were filed against non-sworn employees. The thirty-three complaints were all against sworn personnel. Thirty-three allegations were directed towards eighteen officers, with one officer receiving eight complaints from four separate investigations, one complaint sustained (discourtesy) and seven complaints unfounded. Further, three officers received three complaints apiece, two officers received two complaints apiece, and twelve officers received one complaint apiece. Among the twelve officers, one of the complaints was sustained for poor service response. A summary chart is provided below.

